



To our valued customers and partners,

Dynics is closely monitoring the Novel Coronavirus (COVID-19) epidemic. The rapidly evolving (COVID-19) situation is changing the operations of many businesses, including Dynics. Like most of us, we're adapting our business practices dramatically, as you can understand the welfare and health of our employees, and our business partners, is important to us and we'll continue to follow the CDC's guidelines regarding best practices aimed at keeping all of us as safe as possible.

As part of our risk management activities, the management team at Dynics is meeting frequently and gathering as much information as possible from media, government authorities and our supply chain to assess if any actions can be taken to mitigate the impact on our operations, while protecting the health of our employees.

I'm confident that you understand the welfare and health of our employees is important to us and we'll continue to follow the CDC's guidelines regarding best practices aimed at keeping all of us as safe as possible. We are taking appropriate actions and precautions regarding sanitation, travel restrictions and advisories, and limiting access to our facilities.

Dynics, in general, carries a substantial in-house inventory of its standard product lines and will continue to maintain this going forward. Additionally, we are reviewing the opportunity pipeline and taking actions accordingly to procure the required inventory. We have followed up with our main suppliers and at this stage are not anticipating any issues with supply. We are committed to managing our production and delivery timelines in a proactive and comprehensive manner to meet the ongoing needs of our customers.

Our entire Production team will remain on site to meet our customers' requirements.  
Our Technical Support team continues to provide support services as required.

The health and welfare of the entire Dynics team and customers are of top concern. Dynics is committed to taking the necessary steps to provide a safe work environment and to minimize any disruption of service to our valued customers. Our approach will be monitored and updated as new information becomes available.

*Thanks for doing business with us.*

*Sincerely,*

*Ed Gatt - President  
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